

# TELMEX Dedicated Internet Access



- Telmex Dedicated Internet Access enables Carriers to enjoy the convenience of one-stop shopping, end-to-end connectivity, and flexible solutions, all with the assurance of world-class support and outstanding network performance and reliability.
- This Dedicated Internet Access Service is designed with superior performance in terms of speed, connectivity and quality of service. The product will be perceived as the best choice in price/performance in the market place, leveraging our customers to the new e-economy.
- Telmex monitors the network twenty-four hours a day, seven days a week, and maintains the communications link between the Carrier and the Telmex network. Should a problem occur, Telmex will diagnose it and its resolution will begin immediately. This allows Carriers to focus their resources on their business, not on their telecommunications needs.

Telmex Dedicated Internet Access provides permanent access to the Internet, with guaranteed bandwidth and a maximum speed equal to the bandwidth contracted, both upstream and downstream. Available 24 hours a day every day of the year, for a fixed rate, independent of usage or traffic. Telmex Dedicated Internet Access is based on a 100% fiber optics backbone.